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PATENT

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**SYNTHESIZING INFORMATION-BEARING CONTENT
FROM MULTIPLE CHANNELS**

Background of the Invention

1. Field of the Invention

This invention generally relates to the field of computer based search systems, and more particularly relates to a system and method for synthesizing information-bearing content from multiple channels.

2. Description of Related Art

The explosive growth of content available on the World-Wide-Web has led to an increased demand and opportunity for a means of collaborating information. People are increasingly finding it difficult to sort through the great mass of content available with apparent relevance to even a narrowly defined need. They are overwhelmed with information and greatly desire appropriate tools or services that can aggregate relevant content and produce appropriate distillations or summarizations. Further, the ease with which content can be made available on the Internet, along with the greater speed with which "raw" content is generally made available, has created a greater-than-ever need for efficient means of judging the correctness of information. Strictly human-based editorial judgment is becoming no longer viable or desirable.

A typical search engine possesses a user interface with a search window where the user enters an alphanumeric search expression or keywords. The search engine sifts through a database of information for the user's search terms, and returns the search results in the form of HTML pages. Each search result includes a list of individual entries that have been identified by the search engine as satisfying the user's search expression. Each entry or "hit" includes a hyperlink that points to a location within the database. In addition to the hyperlink, certain search engine

result pages include a summary or abstract that describes the content of the document. Other information may also be returned as part of a search result in response to a user's request.

5 Although search engines have made tremendous strides at improvement in recent years, the tremendous volume of the content simply makes the search engine cumbersome to use. The user is forced to manually sort through a long list of results to try and determine what is most important to him. Additionally, many of the results returned contain the same information, making it even more difficult to
10 find the true article of interest.

 Therefore a need exists to overcome the problems with the prior art as discussed above, and particularly for a method of synthesizing the information-bearing content from multiple channels into condensed digests in order to maximize
15 efficiency of a search.

Summary of the Invention

 According to a preferred embodiment of the present invention, a computing
20 system and method receives a query; separates a plurality of information sources into individual elements of content (EOC); tags each EOC with metadata that indicate source, date, and other relevant information; pattern matches each EOC;

calculates the distance function from every EOC to every other EOC; and provides the EOC to a set of virtual buffers containing appropriately related EOC less than a given distance value. The method further creates virtual summary buffers; then concatenates the EOC in each virtual buffer; applies a comparative analysis filter to
5 remove redundant sub-elements; and presents the results as summary digests.

Brief Description of the Drawings

10 FIG. 1 is a block diagram illustrating a digest synthesizing system in accordance with a preferred embodiment of the present invention.

FIG. 2 is a more detailed block diagram showing a computer system in the system of FIG. 1, according to a preferred embodiment of the present invention.

15 FIG. 3 is a more detailed block diagram showing a program memory in the system of FIG. 1, according to a preferred embodiment of the present invention.

FIG. 4 is a more detailed block diagram of a result set in the system of FIG. 2, according to a preferred embodiment of the present invention.

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FIGs. 5 and 6 are operational flow diagrams illustrating exemplary operational sequences for the system of FIG. 1, according to a preferred embodiment of the present invention.

5 FIG. 7 is a more detailed block diagram showing interoperating components in the system of FIG. 1, according to a preferred embodiment of the present invention.

Description Of The Preferred Embodiments

10 The present invention, according to a preferred embodiment, overcomes problems with the prior art by leveraging the growing capabilities of computational power and available bandwidth to automate both the functions of content
15 aggregation/summarization and editorial judgment. A preferred embodiment further leverages technology related to automated video indexing and content extraction (e.g., via speech-to-text or phoneme recognition) to allow for one to manipulate, evaluate, and judge video-based content.

20 According to a preferred embodiment, several content channels are summarized into domain-independent digests. The central concept relates to analyzing mutually similar elements of content (EOC) to generate "digests," or new

EOC which reflect the degree of corroboration (DOC) or other comparative measure between the original EOC. The original EOC and the derived digests may comprise at least one of text, video, audio, video speech signals, and digital media. Digital media generally includes all forms of content that are represented in computer readable form, and including content in digital format.

As an example, suppose an earthquake is reported in the news. Numerous articles would be found in multiple sources, and most of the important information will be somewhat similar in all the sources. Instead of showing numerous "hits" for the same basic premise, the details would be summarized into several condensed digests containing different topics relevant to the earthquake, e.g. the financial impact of the earthquake. The user would have a much easier time finding relevant information in the digests.

FIGs. 1 and 2 illustrate an exemplary digest synthesizing system according to a preferred embodiment of the present invention. The digest synthesizing system **100** includes a computer system **102**, having a digest synthesizing application **108**. Computer system **102** may be communicatively coupled with the world-wide-web **106**, via a wide area network interface **104**. The wide area network interface **104** may be a wired communication link or a wireless communication link. Additionally, computer system **102** may also be communicatively coupled with a local area

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network (not shown) via a wired, wireless, or combination of wired and wireless local area network communication links (not shown).

Each computer system **102** may include, inter alia, one or more computers
5 and at least a computer readable medium **110**. The computers preferably include means for reading and/or writing to the computer readable medium **110**. The computer readable medium **110** allows a computer system to read data, instructions, messages or message packets, and other computer readable information from the computer readable medium. The computer readable medium
10 **110**, for example, may include non-volatile memory, such as Floppy, ROM, Flash memory, Disk drive memory, CD-ROM, and other permanent storage. It is useful, for example, for transporting information, such as data and computer instructions, between computer systems.

15 The computer system **102**, according to the present example, includes a controller/processor **216** (shown in FIG. 2), which processes instructions, performs calculations, and manages the flow of information through the computer system **102**. Additionally, the controller/processor **216** is communicatively coupled with program memory **210**. Included within program memory **210** are a digest
20 synthesizing application **108** (which will be discussed in later in greater detail), operating system platform **212**, and glue software **214**. The operating system platform **212** manages resources, such as the data stored in data memory **220**, the

scheduling of tasks, and processes the operation of the digest synthesizing application **108** in the program memory **210**. The operating system platform **212** also manages a graphical display interface (not shown), a user input interface (not shown) that receives inputs from the keyboard **206** and the mouse **208**, and
5 communication network interfaces (not shown) for communicating with the network link **104**. Additionally, the operating system platform **212** also manages many other basic tasks of the computer system **102** in a manner well known to those of ordinary skill in the art.

10 Glue software **214** may include drivers, stacks, and low level application programming interfaces (API's) and provides basic functional components for use by the operating system platform **212** and by compatible applications that run on the operating system platform **212** for managing communications with resources and processes in the computing system **102**.

15 FIGs. 3 and 4 illustrate an exemplary program memory **210** and the structure of the result set **218** according to a preferred embodiment of the present invention. The user interface/event manager **304** is structured to receive all user interface/event manager **304** events, such as mouse movements, keyboard inputs,
20 drag and drop actions, user selections, and updates to the display **204**. User interface/event manager **304** is also structured to receive match digests, from the result set manager **316**, which will be discussed subsequently, representing the

result set **218**. These results are then displayed to the user via the display **204**.

Alternatively, the results could be sent to a user automatically via email or instant messaging.

5 After the user has requested a keyword search, the query handler **308** is invoked from the user interface/event manager **304** to initiate the user's search request. Alternatively, input to the query handler could be provided via a browsing mode of an Internet browser or any other user interface dialog form or application, or an agent that pushes relevant summarized information to a user based on a user profile. Input to the query handler **304** can preferably be a text based search query.

10 The query handler **304** then invokes the digest synthesizing application **108** to use the preferably text based search query as an input filter **306** for a plurality of information sources. The system performs a search for relevant sources related to the query. Any method for web search (such as those used by current and future search engines) can be used for this matter. The plurality of information sources could be a plurality of content channels, or, additionally, a plurality of related stories delivered on a single channel at different periods of time. The output of the input filter **306** is a stream of tagged EOC elements **402**. A pattern-matching filter **312** performs a pattern matching or similar function on the EOC data stream **402** and provides EOC to a set of virtual buffers **404** where each virtual buffer contains a set of appropriately related EOC. A distance calculator **310** computes a set of

"distances" from every EOC to every other EOC. Each of the virtual buffers **404** is then made to contain an EOC and every EOC that is less than a certain "distance" from it.

5 Optionally, virtual buffers **404** may be followed by processing to create virtual summary buffers **406**, which serve to create summaries or perform other advantageous preprocessing which supports the comparative analysis filter **318**.

10 The content of each virtual buffer **404** or virtual summary buffer **406** is passed through a comparative analysis filter **318**, which analyzes the "mutually close" EOC, and, based on a set of heuristics including natural language processing algorithms, rule based algorithms, and other decision criteria, provides a set of digests **408**. In a preferred example, the system may sort sentences according to their score, where the score will be higher for sentences that appear in many
15 independent sources. The sentence doesn't need to be 'identical', in which case the existence of sub-elements (such as words, term and/or numbers) in the suspected similar sentences can be calculated. Numbers are actually of special importance as they may reflect financial implications of the reported incidents, or the number of persons affected by it. It is expected that these numbers may be modified or updated
20 from

time to time, and thus a fluctuation range can be defined (such as +/- 10%) so that even different numbers within the range can still be accounted as

mutually collaborative. For example, if one source said:

"... The number of casualties was 4900 persons..."

and another source stated:

"... The number of persons killed was 4920 persons ... "

5 Then the summary synthesizing engine can state in the summary:

"... the number of persons killed was 4900-4920 persons ..."

Alternatively, it may perform an average on the number reported from several inputs, and/or give more weight for those which contain a more recent date/time attribute, or to source of information that has proven more reliable from previous searches.

FIGs. 5 and 6 are operational flow diagrams illustrating exemplary operational sequences for the system of FIG. 1. The system enters the sequence at step **502**, wherein a user is communicating via a user interface **302** with the computer system **102**. The user operates the user interface, such as the mouse **208** or keyboard **206** to enter a search query string. Alternatively, the input to the query handler could be provided via a browsing mode of an Internet browser or an agent that pushes relevant summarized information to a user based on a user profile. A query handler **308** invokes the application programming interface **314**, at step **504**, which uses the search query string as an input filter **306** to separate or segment a plurality of information sources into individual EOC and "tag" each EOC, at step **506**, with metadata that indicate source, date, and other relevant information.

Means for segmenting or extracting discrete elements of content from text-based sources are known in the art. Examples include US Patent 6,052,657, "Text segmentation and identification of topic using language models", filed November 25, 1997, which describes means for segmenting text and identifying topics contained therein that match a user query, and US Patent 5,806,021, "Automatic segmentation of continuous text using statistical approaches", filed September 4, 1996, which discloses two statistical methods for segmenting continuous text sources, the entire teachings of which collectively are hereby incorporated by reference. The first method simple and rapid but is more error-prone than the second. The second, which uses statistical language models, is more reliable and accurate, but it is also more computationally intensive.

A pattern-matching filter **312**, at step **508**, performs a pattern matching or similar function on the EOC data stream **402**. The pattern-matching concept applies not only to an exact text match, but to a concept match. For example, a query of "International news" will be matched to an item such as "President Bush visited in Paris". In this case, there is a semantic element to the pattern matching filter **312**, in that the system must know that Paris is associated with another nation; that a Presidential visit is important, etc.

In a preferred sub-embodiment, a "distance function" is defined so that a distance calculator **310**, at step **510**, can compute a set of "distances" from each EOC to every other EOC. Then, at step **512**, the EOC are provided to a set of virtual buffers **404** where each virtual buffer contains a set of appropriately related EOC.

5 Each of the virtual buffers **404** contains an EOC and every EOC that is less than a certain "distance" from it. Optionally, EOC may be made to "expire" after a particular threshold (e.g., its age) is exceeded. Naturally, a given EOC may be contained in a plurality of virtual buffers.

10 The grouping of EOC by mutual distance will lead to various data structures, depending on the precise nature of the data. For highly heterogeneous data, the grouping may coalesce into sharply defined and distinct EOC groupings. For less heterogeneous data, however, the boundaries may be fuzzy and it will be non-trivial to define EOC groupings.

15 Optionally, in step **602**, processing to create virtual summary buffers **406** from the virtual buffers **404** may follow. Means for summarization of text-based sources are also known in the art. Examples include:

20 US Patent 5,918,240, "Automatic method of extracting summarization using feature probabilities", filed June 28, 1995;

US Patent 5,077,668, "Method and apparatus for producing an abstract of a document", filed September 28, 1989;

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US Patent 4,358,824, "Office correspondence storage and retrieval system",
filed December 28, 1979;

US Patent 5,924,108, "Document summarizer for word processors", filed
March 29, 1996; and

5 US Patent 5,689,716, "Automatic method of generating thematic summaries",
filed April 14, 1995;

the entire teachings of which collectively are hereby incorporated by reference.

The content of each virtual buffer **404** or virtual summary buffer **406** is
10 passed through a comparative analysis filter **318** which analyzes the "mutually
close" EOC, and, based on a set of heuristics, outputs a set of digests **408**.

These digests will comprise EOC formats that benefit from such comparative
analysis, such as summaries, highly corroborated "findings of fact," trailers (e.g., the
15 most vibrant or exciting details of a set of EOC), and updates (e.g., all related
information released within the last 48 hours).

An example of a preferred means for producing a set of summary digests **408**
from the virtual buffers **404** or **406** comprises, at step **604**, concatenating the EOC
20 included in the virtual buffer **404** or **406**, and then, at step **606**, applying a
comparative analysis filter **318** to remove redundant sub-elements. Sub-elements
that are determined to be substantially similar to each other (by knowledge

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management techniques, e.g., those involving distance functions, known in the art) are used to derive an appropriate degree of corroboration (DOC), which provides an indication of the value of that sentence. The acceptable degree of similarity present in order for two sub-elements to be considered similar is determined by setting a

5 threshold, the value of which is used to fine-tune the process of creating the summary digests. Identical content from apparently different sources is filtered, however, these identical reports are counted and contribute to the EOC DOC value. Another threshold indicating the degree redundancy, which must be present for a representative sub-element to be included in the summary digest (i.e. the maximum

10 distance value) may also be included.

A preferred embodiment, at step **607**, then synthesizes summary digests **408** by tracing back to the original EOC, and then extracting the content with a high DOC value in context, i.e. extracting surrounding content so that the synthesized

15 summary is more intelligible. For preferred embodiments involving video or audio input, closed captions (when available), speech recognition technology may be applied to the audio track of the source to produce textual information that may be used to generate DOC measures.

20 A preferred means for presenting the summary digest **408**, at step **608**, is to color-code each sub-element of content based on the number of EOC containing that particular sub-element or sub-elements substantially similar to that particular

sub-element. For example, a red font might indicate that content substantially similar to that sub-element appeared in greater than 50% of the relevant EOC; a yellow font might indicated the corresponding appearance was between 25% and 50%; a blue font might indicate appearance between 5% and 25%; and a gray font might indicate appearance less than 5%.

Users are able to search on these digests **408** based on their content, the metadata they carry, and their format. The digests **408** are updated on a dynamic basis. In addition to the format of the digest **408**, the user may specify an approximate length of the digest. This will factor into thresholding characteristics of the filter **318** that produces the digests **408** from the dynamic content in the virtual buffers **404** or **406**.

The digests **408** preferably contain both aggregate and more individualized metadata. For example, the digest as a whole will be assigned a "degree of corroboration" (DOC), which provides a measure of how highly corroborated the content is. Furthermore, users may query with regard to the effective DOC of individual components of the digest, or even be directed to some of the original sources. The metadata structure should be designed to enable such functionality.

In an exemplary embodiment, a database or index may be maintained which reflects the historical DOC data of content available from individual publishers or other information providers or aggregators. These historical data can be used to

weight future DOC data appropriately, resulting in improved reliability rankings through a self-learning process. These data are also used to generate valuable lists and rankings of content sources.

5 The present invention can be realized in hardware, software, or a combination of hardware and software. A system according to a preferred embodiment of the present invention can be realized in a centralized fashion in one computer system, or in a distributed fashion where different elements are spread across several interconnected computer systems. Any kind of computer system - or
10 other apparatus adapted for carrying out the methods described herein - is suited. A typical combination of hardware and software could be a general-purpose computer system with a computer program that, when being loaded and executed, controls the computer system such that it carries out the methods described herein.

15 The present invention can also be embedded in a computer program product, which comprises all the features enabling the implementation of the methods described herein, and which - when loaded in a computer system - is able to carry out these methods. Computer program means or computer program in the present context mean any expression, in any language, code or notation, of a set of
20 instructions intended to cause a system having an information processing capability to perform a particular function either directly or after either or both of the following a) conversion to another language, code or, notation; and b) reproduction in a different material form.

Each computer system may include, inter alia, one or more computers and at least a computer readable medium allowing a computer to read data, instructions, messages or message packets, and other computer readable information from the computer readable medium. The computer readable medium may include non-volatile memory, such as ROM, Flash memory, Disk drive memory, CD-ROM, and other permanent storage. Additionally, a computer medium may include, for example, volatile storage such as RAM, buffers, cache memory, and network circuits. Furthermore, the computer readable medium may comprise computer readable information in a transitory state medium such as a network link and/or a network interface, including a wired network or a wireless network, that allow a computer to read such computer readable information.

Although specific embodiments of the invention have been disclosed, those having ordinary skill in the art will understand that changes can be made to the specific embodiments without departing from the spirit and scope of the invention. The scope of the invention is not to be restricted, therefore, to the specific embodiments, and it is intended that the appended claims cover any and all such applications, modifications, and embodiments within the scope of the present invention.

What is claimed is: